

THE WCR LEARNING COMMUNITY



The deaf and speech impaired can now text for help.
Photo: Jens Schott Kunudson / CC, FLICKR

You can text 911 for help 📱

Are you deaf, hard-of-hearing or speech impaired? Now you can text for help.

The new service is called T911. You can text police, ambulance and fire emergency services for help.

The service is available in:

- Southwestern BC.
- Metro Vancouver
- Squamish
- Whistler
- Pemberton
- the Sunshine Coast

British Columbia is the first province to offer the T911 service. The service started in March 2014.

How do I get started?

You must register your cellphone to use the T911 service. Register your cellphone with your service provider.



Fire and rescue services respond to a 911 call.

Photo: - Canadian Pacific / CC, FLICKR

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How does it work?

Dial 9-1-1 on the cellphone you registered.

The emergency operator will answer with a text message. You can text information about your emergency to the operator.

The new T911 service may save lives.

Adapted from *The Province*



The deaf and speech impaired can now text for help.

Photo: - Rachel Johnson / CC, FLICKR

Links

Go to *The Westcoast Reader* website for links to more information and videos.

www.thewestcoastreader.com

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Filling out simple forms

Phone, email or go to your service provider to register. Each service provider has a process. They will want this information.

Check the right boxes.

Are you:

- deaf
- deafened
- hard-of-hearing
- speech-impaired

Do you live in:

- Southwestern BC
- Metro Vancouver
- Squamish
- Whistler
- Pemberton
- the Sunshine Coast

Fill in the blanks

Your name: _____

Your account number: _____

Security PIN: _____

Your date of birth (DOB): _____